



Federal Trade Commission Protecting America's Consumers

For Your Information: 05/11/2011

FTC Will Record and Post for Viewing May 11 Cramming Workshop

The FTC will host a [workshop](#) on May 11, 2011, in Washington, DC, examining how the government, businesses, and consumer protection organizations can work together to prevent consumers from being hit with unauthorized third-party charges on their phone bills, a practice known as "cramming." The workshop will be held at the FTC Conference Center, 601 New Jersey Avenue, N.W., 20001.

The workshop will not be Webcast, but it will be videotaped. Those who cannot attend, but who are interested in the [agenda](#) can log [on to](#) the FTC's cramming site beginning Monday, May 16, 2011 to view the video of the forum in its entirety.

The Federal Trade Commission works for consumers to prevent fraudulent, deceptive, and unfair business practices and to provide information to help spot, stop, and avoid them. To file a complaint in English or Spanish, visit the FTC's online [Complaint Assistant](#) or call 1-877-FTC-HELP (1-877-382-4357). The FTC enters complaints into Consumer Sentinel, a secure, online database available to more than 2,000 civil and criminal law enforcement agencies in the U.S. and abroad. The FTC's website provides free information on a variety of [consumer topics](#). "Like" the FTC on [Facebook](#) and "follow" us on [Twitter](#).

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